



## **COMPREHENSIVE BUSINESS OUTSOURCING**



BPO TEAMS ● CALL CENTER ● RECRUITMENT ● FINANCE ● DIGITAL ● REAL ESTATE ● SALES ● VIRTUAL ASSISTANTS

WHAT WE PROVIDE AT LOGIX BPO, IS AN UNRIVALED AND COMPREHENSIVE BUSINESS OUTSOURCING SOLUTION THAT FAR EXCEEDS ANYTHING ELSE ON THE MARKET.

WE COMBINE YEARS OF EXPERIENCE, EXCEPTIONALLY TALENTED WORKFORCES, ROBUST SYSTEMS, EXTENSIVE KNOWLEDGE, SMART TALENT ACQUISITION AND THE VERY BEST TECHNOLOGY TO PROVIDE BUSINESSES AROUND THE WORLD WITH A SUPERIOR BUSINESS OUTSOURCING SERVICE.

ALMOST ANY COMPANY CAN BENEFIT FROM OUTSOURCING. THE VERY FEW RISKS (AND WE REALLY DO MEAN VERY FEW), ARE SIGNIFICANTLY OUTWEIGHED BY THE EXTENSIVE LIST OF OUTSOURCING BENEFITS.

ANY BUSINESS WORLDWIDE THAT WANTS TO SAVE 70% ON STAFFING COSTS, UP TO 90% ON OPERATIONAL COSTS WITHOUT ANY COMPROMISE TO QUALITY, PERFORMANCE AND DELIVERY WILL BENEFIT FROM OUTSOURCING.

DESPITE 1000'S OF COMPANIES ALREADY BENEFITING FROM OUTSOURCING, WE ARE STILL SHOCKED AT HOW MANY BUSINESSES ARE STILL NOT TAKING ADVANTAGE OF THESE FANTASTIC ASSETS.

IN OUR POST COVID19 ECONOMIES, MANY BUSINESSES HAVE NOT ONLY BECOME USED TO REMOTE WORKFORCES BUT HAVE TO BE PRAGMATIC WITH THEIR FINANCIAL DECISIONS. OUTSOURCING WITH LOGIX BPO WILL SAVE YOUR BUSINESS \$100K'S, AND BELOW IS HOW AND WHY.



### WE MAKE REMOTE HIRING EASY FOR OUR PARTNERS.

"An exceptional service. I feel very well looked after and my team members are wonderful."

**JJP Talent** 

"We now have 4 fantastic recruiters with Logix.
Our team will continue to grow for sure."

**Change Recruitment** 

"We hired an Executive Assistant. She is the best VA we have ever had, an absolute star of our business."

**Emerging Payments Asia** 

"We are hiring recruitment consultants and VAs through Logix.

**Agility on Demand** 

"We decided to outsource our digital operations to Logix. Our brand has grown significantly since then.

**Hybrid Energy Concepts** 

"So far we have been very impressed with the calibre of candidates and service we have received"

Few & Far

"Since building our teams with Logix, we have a developed a \$500k new revenue stream."

**Integrity Health & Safety** 

"High professionalism & integrity, delivering a good RPO service."

Hack a Job

"They are well organized, very supportive, proactive and have aligned us with an exceptional recruiter."

**Triple0 Recruitment** 

"They are very hands-on and respond very quickly to any queries. We are very happy with their services."

**Reddin Group** 



## **OUR PLEASURE WORKING WITH:**

































































ALGO♦CAPITAL



### **OUR TRUSTED GLOBAL BPO SOLUTIONS.**



#### SAVE UP TO \$60K PER YEAR, PER EMPLOYEE.

THIS IS NOT A MADE-UP FIGURE. COMPANIES AROUND THE WORLD ARE REALLY SAVING UP TO \$60K PER EMPLOYEE, PER YEAR WITHOUT A SINGLE COMPROMISE IN QUALITY, PERFORMANCE, AND DELIVERY. COULD YOUR BUSINESS BENEFIT FROM \$40K-\$60 SAVED EVERY YEAR PER EMPLOYEE?



#### REDUCE OPERATIONAL COSTS.

WE TAKE CARE OF ALMOST EVERYTHING OPERATIONAL OVERNIGHT YOUR BUSINESS LOSES OFFICE COSTS, HR COSTS, SOFTWARE AND HARDWARE COSTS, BENEFITS, ADDITIONAL TAXES, MANAGEMENT COSTS AND MANY OTHER OPERATIONAL EXPENSES. ON AVERAGE OUR PARTNERS SAVE UPWARDS OF \$100K PER YEAR.



#### **SCALE YOUR BUSINESS QUICKLY.**

WITHOUT INFLATED LABOUR AND STAFFING COSTS. WITHOUT THE WIDE RANGE OF EXPENSE OPERATIONAL COSTS, YOUR BUSINESS CAN SCALE FREELY. WE LOOK AFTER YOUR STAFFING AND OPERATIONAL ACTIVITIES SO YOU CAN FOCUS ON BUILDING YOUR BUSINESS, SUPPORTING YOUR CLIENTS, AND CAPTURING MARKET SHARE.



#### FOCUS MORE ON YOUR CLIENTS.

THIS IS NOT A MADE-UP FIGURE. COMPANIES AROUND THE WORLD ARE REALLY SAVING UP TO \$60K PER EMPLOYEE, PER YEAR WITHOUT A SINGLE COMPROMISE IN QUALITY, PERFORMANCE, AND DELIVERY. COULD YOUR BUSINESS BENEFIT FROM \$40K-\$60 SAVED EVERY YEAR PER EMPLOYEE?



#### HIGHLY SKILLED WORKFORCE.

THERE IS NO COMPROMISE IN QUALITY, EFFICIENCY, OR MOTIVATION FROM YOUR WORKFORCE. YOUR REMOTE TEAM WILL BE EXCEPTIONALLY SKILLED, FLUENT ENGLISH SPEAKING AND FULLY DEDICATED TO YOUR BUSINESS SUCCESS. WE GUARANTEE YOUR OFFSHORE TEAM MEMBERS WILL BE AS GOOD OR BETTER THAN LOCAL RESOURCES.



#### ONSITE AU & UK LEADERSHIP TEAMS

THE CEO, ANTHONY GODLEY IS BASED ONSITE WITH YOUR TEAM ALONG WITH A BRITISH & AUSTRALIAN MANAGEMENT TEAM. THEY ARE THERE TO ENSURE THE HIGHEST LEVELS OF PERFORMANCE AND COMMITMENT ARE UPHELD.

# PRICE EXAMPLES ARE BASED ON AVERAGE MONTHLY WAGES OF MID LEVEL SKILL SETS.

### Work From Home Pricing Example

Based on average hourly rates for mid-level resource.

STAFF SALARY

\$ hour!

USD\$

This is an example and will vary depending on skills, experience, type of remote staff required. Salary is the only variable cost.

SERVICE FEE

6 hourly

The service is currently USD \$8 per hour as it sits between work from home and office basic in the pricing guide.

**TOTAL** 

TO hourly fully inclusive

Based on full time hours, 40 hours per week, 160 hours per month.

ALL RATES ARE FULLY INCLUSIVE OF SERVICE FEES, LOCAL BENEFITS, COMPREHENSIVE OPERATIONAL INFRASTRUCTURE, AND TAXES. PER HOUR RATES ARE BASED ON FULL TIME HOURS, 40 HOURS PER WEEK, 160 HOURS PER MONTH.

- ALL OUR GLOBAL PRICING STRUCTURES ARE BASED
   ON USD (US DOLLAR) AND VARIES DEPENDING ON EXCHANGE RATES.
- YOUR REMOTE STAFF SALARY IS ADDITIONAL TO THESE SERVICE COSTS.
- ENTERPRISE PROJECT MANAGEMENT SOFTWARE
   USAGE & TELEPHONY USAGE WILL INCU ADDITIONAL MONTHLY USAGE.

### THE LOGIX DATA PRIVACY POLICY

IN THE FACE OF INCREASINGLY MORE SOPHISTICATED CYBER THREATS, WE AUDIT OUR DATA PROTECTION POLICIES MONTHLY.

#### WHAT THIS POLICY COVERS.

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Ensuring that our partners data is secure and that their remote team operate ethically, and within local privacy regulations is one of our most common internal discussion points. We are constantly evaluating our processes to ensure that we are adhering to the constantly varying rules and regulations in the many countries in which we operate.

There are a range of processes we adopt to achieve data protection and privacy for our partners:

- All team members must sign an NDA before being deployed into our partners teams. The NDAs do vary depending on the country in which our partner operates.
- All team members have their activity tracked in a live environment whilst operational with many security measures in place. This acts as our centralized monitoring system.
- We do not allow shared access to job boards, applicant tracking systems or premium licenses on networks such as LinkedIn.
- All team members operate within secure file-sharing and messaging platforms which have controlled and managed access rights.
- We do not allow removable USB storage devices into our operational offices.
- Leadership teams are highly responsive to the latest security and data protection trends, threats and host routine training for team leaders on updated security protocols.
- Where possible, we deploy anti-phishing software to validate domains and immediately blocked phishing attacks.
- If hosting client data, we deploy high end network firewalls.
- For our partners that operate in GDPR zones, we provide additional privacy policies such as utilizing two factor login protocols which are centrally managed to only working with data that unambiguous consent.



## **10** hourly



## USD\$ 13 bourly



## LOOKING FOR TOP VIRTUAL ASSISTANTS?

HERE'S HOW WE HELP YOU HIRE, BUILD, & MANAGE YOUR TEAM.

Full Contract Management
Access to VoIP Telephony
Time Keeping Logs
Productivity Reports
Project Management Software
Employee Benefit Contributions
Offsite 24/7 IT Support
Monthly Social Engagements
Employee of the Month Awards
Dedicated Slack Channel
Guarantee Productivity
Team Leader Support
Access to Company Nurse
Access to HRIS Software
Full 24/7 Onsite IT Support
High-Grade Fiber Optic Internet
Full Backup Internet
Office Backup Generator
Biometric Logs
Client Success Manager
Free Water, Tea, Coffee
High Spec PC/Laptop Provided
Full Onsite Data Security/Backup
Private Medical Insurance
Access to CEO
Daily & Weekly Check-ins
Monthly Ion1 Coaching Sessions

KPI & Success Management

Face to Face Upskills Training

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## WE HELP HIRE, BUILD, & MANAGE YOUR REMOTE TEAM FOR YOU.

When you build your remote teams with us, you are not only securing a fantastic remote work force, that is exceptionally cost effective, but you are also acquiring a highly skilled Human Resource & Operations team as well as world class Operational Infrastructure.



#### We provide a Fully Managed Remote Staffing Service.

A common question that we receive from new partners building their remote teams with us is, "What makes your solution so cost effective". It is quite easy to answer that:

Think of it this way. If you were to hire a Human Resource Manager, Operations Manager, Team Leader plus invest in all the Operational Software, IT, Hardware and Office; how much would that cost you per month in your local area?

In most cases, this will be in the region of tens of thousands of dollars per month.

We provide this to you just a few dollars per hour, and it is that, as well as exceptionally talented remote team members that make our remote staffing solution so cost effective.

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**CONTACT US** 

## GOT QUESTIONS? LET'S TALK.

S ACCELERATE WITH INTELLIGENT REMOTE TEAMS.



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